

From: British Airways e-ticket BA.e-ticket@email.ba.com
Subject: Your e-ticket receipt 24 Jun 2015 20:50
Date: 24 June 2015 14:32
To: douglas.chapman.mp@parliament.uk



Your e-ticket receipt

Dear Mr Chapman,

Booking reference:

Thank you for booking with British Airways.

Ticket Type: e-ticket

This is your e-ticket receipt. Your ticket is held in our systems, you will not receive a paper ticket for your booking.

If the payment cardholder is travelling, you must bring the card used to pay for this booking to the airport with you, for verification, before you can travel.

What to do next

Visit Manage My Booking and print "Your Itinerary", a customer friendly up-to-date summary of your booking. We suggest you take this with you on your trip, as some authorities will need to see a printed flight itinerary.

Please check the details of the items purchased are correct. If you have made a mistake, you may cancel your flight booking and claim a refund without penalty, up to 24 hours from when you made the original booking. Refunds under these circumstances can only be requested by calling our contact centres.

More information

We also recommend the following services to help you get the most out of your journey:



Generous baggage allowance

Take full advantage of your free allowance on your British Airways operated flights, of 2 hand baggage items and one checked bag. Find out exactly what your baggage allowance is.



Pay to take extra checked bags

Save on higher airport prices for extra baggage by pre-paying on ba.com now. You can pay to take up to 10 extra checked bags per person.



Check our destination guides

Find out what to see and do as well as where to shop and eat, plus check the weather forecast for the next 7 days.